

## Adobe Acrobat Connect 9 System Requirements

### PC Platform:

- Operating System: Windows XP (service Pack 2), Windows 7 or Windows 8, or Vista
- Processor: 1.4 GHz Pentium 4 or faster (Windows XP or Windows 7); 2 GHz Pentium 4 or better (Windows Vista)
- RAM: 512 MB for Windows XP or Windows 7 or Windows 8; 1 GB for Windows Vista
- Audio: 16 bit Sound Card and USB Headphones with microphone
- Video: NVIDIA GeForce 6600 or better, OR ATI Radeon 9500 or better, OR Intel 945 chipset
- Software: [Internet Explorer 6.0 or better](#), [Firefox 3 or better](#), [Flash Plugin \(10.3 or better\)](#) for all users (hosts, presenters, and participants)

### Platform: Macintosh

- Operating System: OS X version 10.4, 10.5, 10.6, 10.7.4, 10.8 or better (Intel); Mac OS X 10.4 (PowerPC)
- No Adobe Connect Add-in support for MAC OS X 10.5 (Leopard)\*<sup>1</sup>. Users on Leopard can attend meetings in the browser.
- Processor: 500 MHz PowerPC G3 or faster; 1.83 GHz Intel Core Duo or faster
- RAM: 512 MB or greater (1 GB recommended)
- Video: ATI Radeon 9200 and above, OR ATI Radeon X Series, OR NVIDIA GeForce 2, GeForce 4, OR NVIDIA GeForce 5000 Series and above
- Software: [Safari 4 or 5](#), [Firefox 3 or better](#), [Flash Plugin \(10.3 or better\)](#) for all users (hosts, presenters, and participants)

### Chrome OS

- No Adobe Connect Add-in\*<sup>1</sup>
- Integrated Adobe Flash Player

---

<sup>1</sup> \* If an OS above is noted to not be supported by the Adobe Connect Add-in, it means that users can still join, host, and present in meetings within the browser, but will not be able to use functionality enabled by the Add-in, like screen sharing, Offline recording (FLV format), Sharing PPTX files, Share a supported file by dragging it into a share pod

## Mobile

- Apple supported devices: iPad, iPad2, iPad3; iPhone 4 and 4 S, iPod touch (3rd generation minimum recommended)
- Android supported devices: Samsung Galaxy Tab 2 (10.1), Samsung Galaxy Tab (10.1), ASUS Transformer, Samsung Galaxy Tab (7") , Motorola Xoom, Motorola Xoom 2, Nexus 7
- Android AIR Runtime required: 3.2 or higher

## Additional Requirements

- Bandwidth: 256 Kbps (512 Kbps recommended) for participants, meeting attendees, and end users of Adobe Connect applications.
- Connection: DSL/cable (wired connection recommended) for Adobe Connect presenters, administrators, trainers, and event and meeting hosts.

## Online Connection Test

To ensure that your computer and network connections are properly configured for a Adobe Connect meeting, go to

[http://na1cps.adobeconnect.com/common/help/en/support/meeting\\_test.htm](http://na1cps.adobeconnect.com/common/help/en/support/meeting_test.htm)

This utility tests the four key components for a successful meeting experience:

- Flash Player version
- Network connectivity to the Adobe Connect Server
- Available bandwidth
- Acrobat Connect Meeting Add-in version

You can also access this utility inside the meeting room by choosing Help > Troubleshooting.

